



ROGERS™

ROGERS CABLE MODEM WI-FI SETUP GUIDE



HOW TO CONNECT TO YOUR ROGERS MODEM



Note: This setup process should only be done once per unit. After that, others can connect using the configured credentials

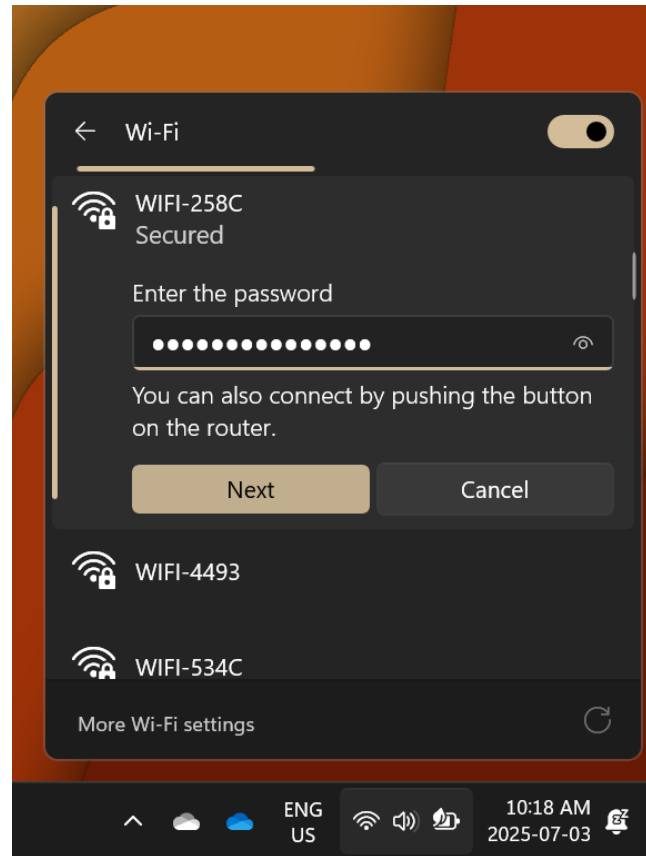
- Find the reset button on the back of the modem.
- **Press and hold** the button for 30 seconds, then let go.
- The light on the front will **flash green** for about 3 seconds – the reset has begun.
- Wait around 3 minutes — the light will be **flashing white** when the reset is complete.
- Your modem is ready to set up!

HOW TO CONNECT TO YOUR ROGERS MODEM



- Find the default **Network Name** and **Password** at the bottom of the modem.
- Each modem has unique login details printed on the bottom label.
- They are different for every unit and will be changed as part of the setup process.
- For this example, the default Network Name is **WIFI-258C** and password is **bloom3196almost**.

HOW TO CONNECT TO YOUR ROGERS MODEM



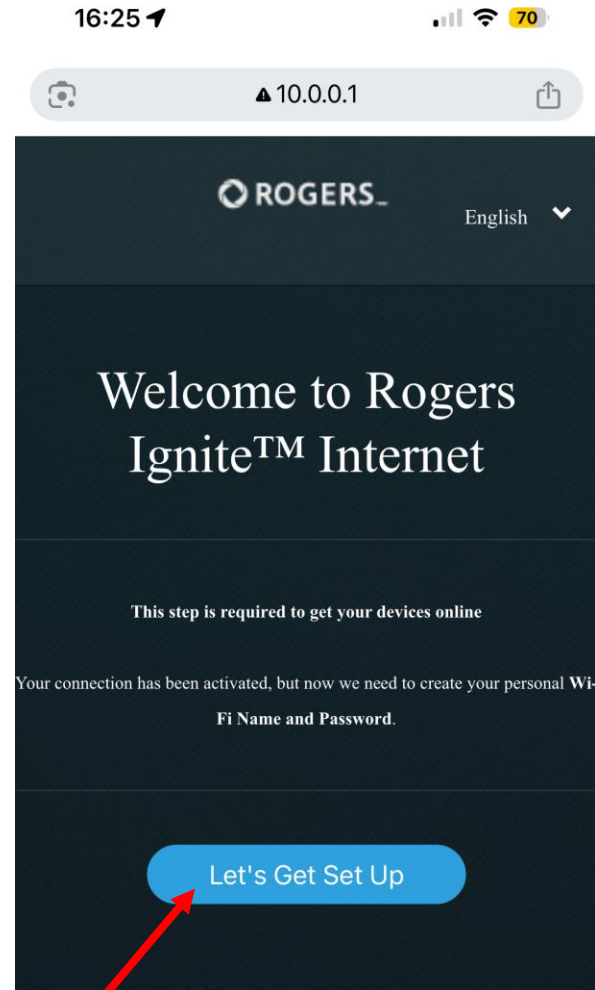
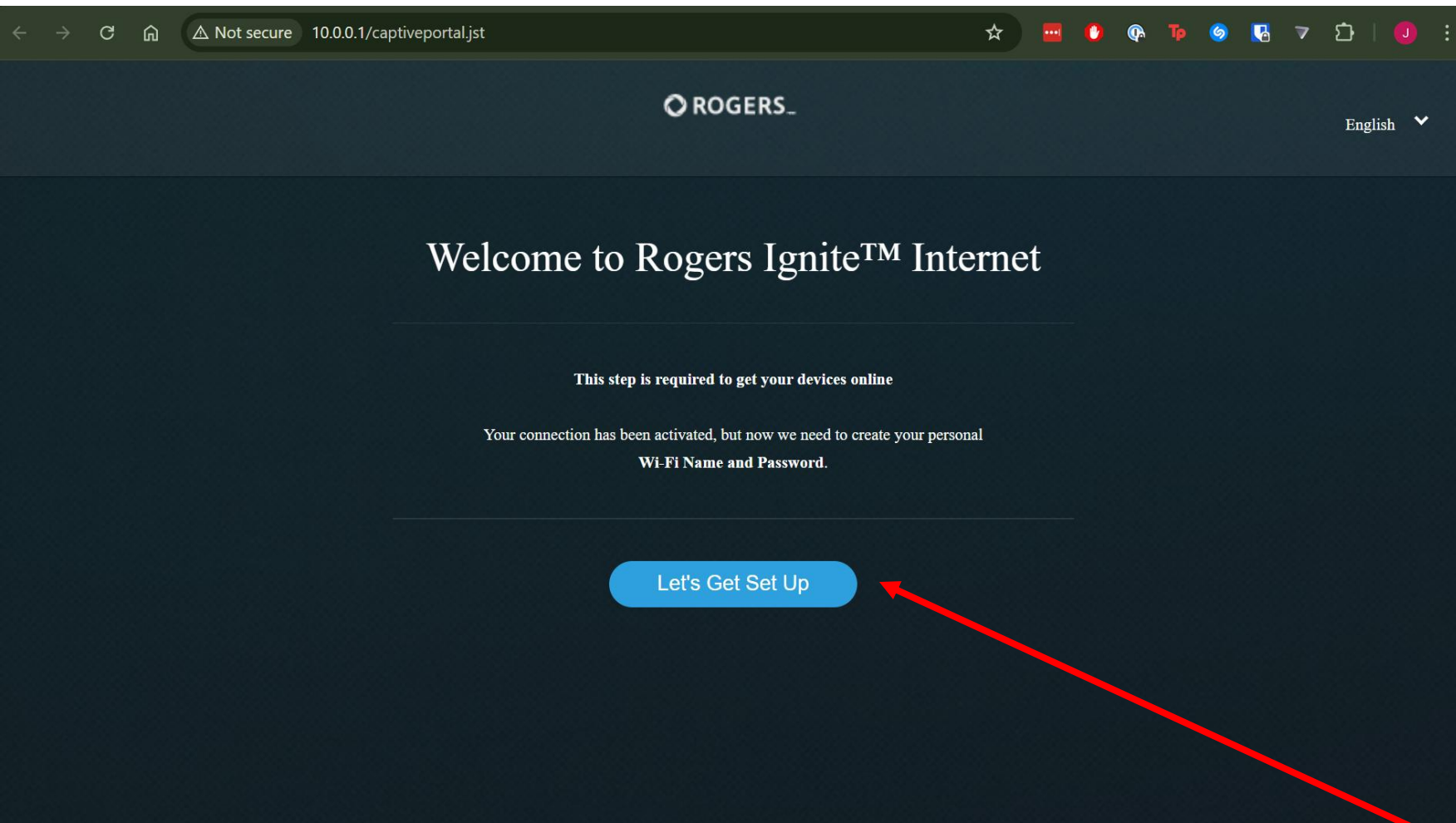
- Click the Wi-Fi icon in your Taskbar.
- Select the Wi-Fi Network name that matches the name on the bottom of the modem.
- Click Connect.
- Enter the network password from the bottom of modem
- Open your browser to finish connecting.

Follow the same steps for mobile/smartphone devices

HOW TO CONNECT TO YOUR ROGERS MODEM

On Computer/ Laptop

On Smartphone



Open your web browser (Google Chrome, Safari, etc.)
Go to this address to load the modem setup page.

<http://10.0.0.1/captiveportal.jst>

Click Here.

HOW TO CONNECT TO YOUR ROGERS MODEM

Please create the Wi-Fi Name and Password based on these specifications:

- **Wi-Fi Name:** [Building acronym] [Unit number] (e.g., **RDU123**)
- **Password:** [Rogers] [Last 4 digits of the modem's serial number]
 - Find the last 4 digits of the serial number (SN) at the bottom of the modem
 - In this example, it's 0636
 - The password will be **Rogers0636**

Note: If you set up the modem first, it's your responsibility to share the login/password with residents in your unit.

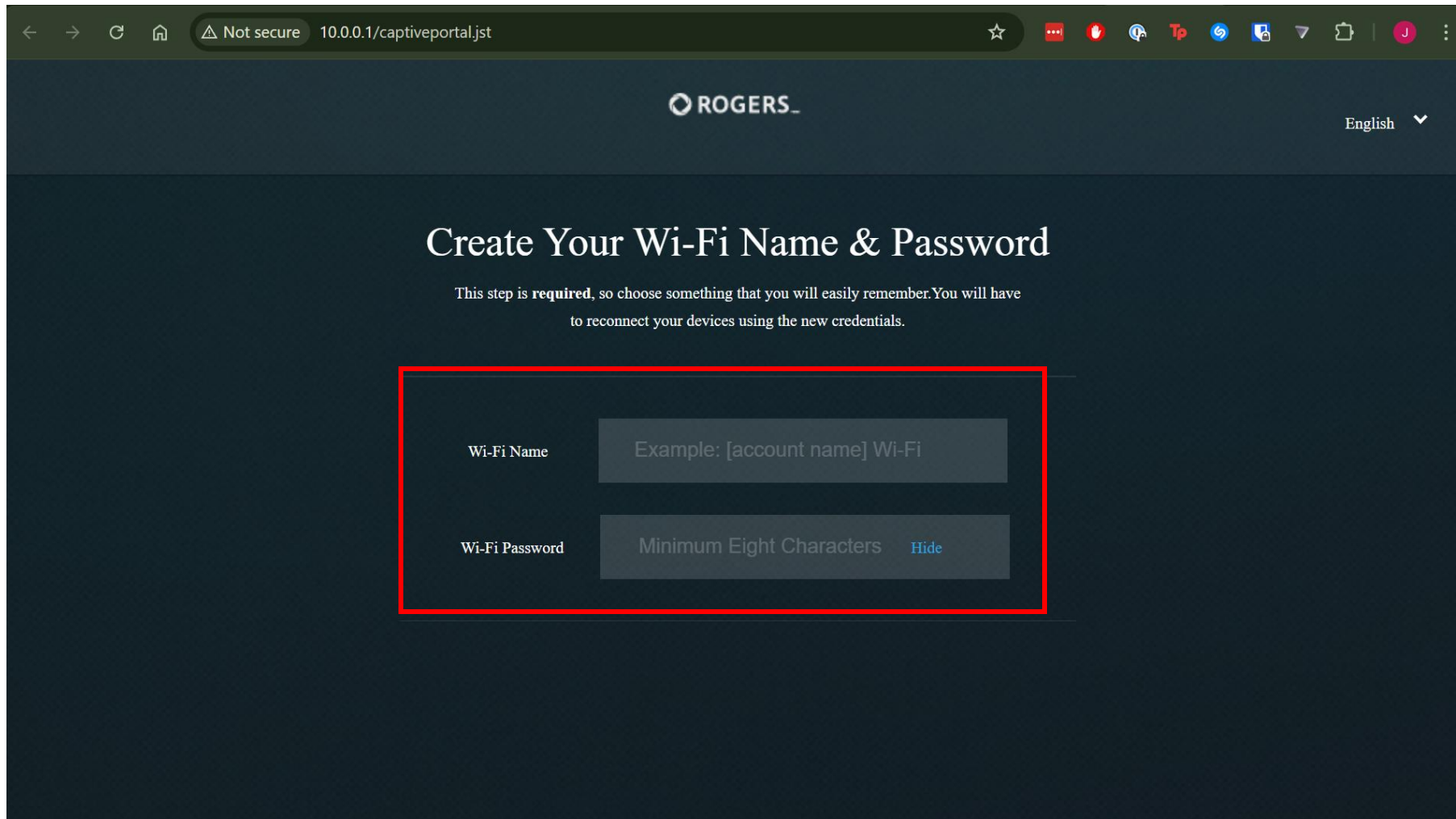
Use the following acronyms depending on your building name:

- | | |
|-------------------------|------------------------------|
| • Thompson – THN | • Hyman Soloway – HSY |
| • 90U – 90U | • Henderson – HNN |
| • Marchand – MRD | • 45 Mann – MNN |
| • Leblanc – LBC | • Friel – FRL |
| • Stanton – STN | • Rideau - RDU |



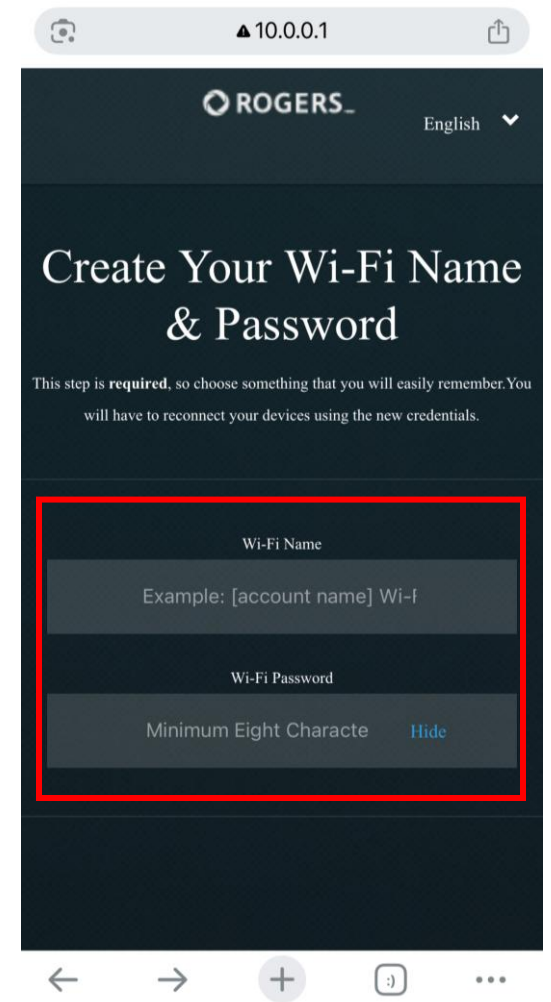
HOW TO CONNECT TO YOUR ROGERS MODEM

On Computer/ Laptop



A screenshot of a web browser on a laptop displaying the Rogers captive portal. The address bar shows "10.0.0.1/captiveportal.jst". The page has a dark blue background with the Rogers logo at the top. The main heading is "Create Your Wi-Fi Name & Password". Below the heading is a note: "This step is **required**, so choose something that you will easily remember. You will have to reconnect your devices using the new credentials." There are two input fields: "Wi-Fi Name" with a placeholder "Example: [account name] Wi-Fi" and "Wi-Fi Password" with a placeholder "Minimum Eight Characters" and a "Hide" link. A red rectangle highlights the input fields.

On Smartphone



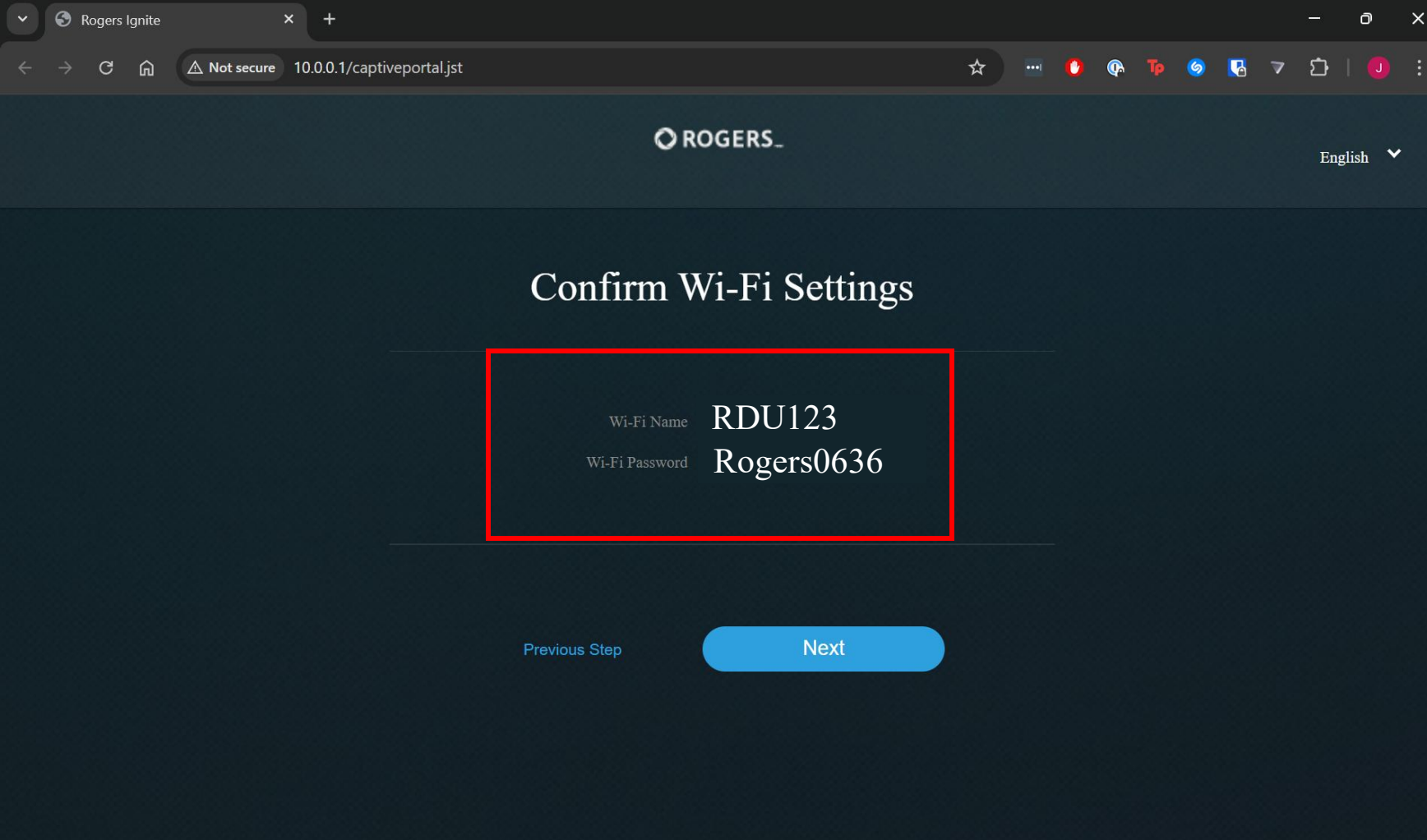
A screenshot of the Rogers captive portal on a smartphone browser. The address bar shows "10.0.0.1". The page layout is similar to the laptop version, with the Rogers logo and the heading "Create Your Wi-Fi Name & Password". The same note about required credentials is present. The input fields for "Wi-Fi Name" and "Wi-Fi Password" are visible, with the same placeholders and "Hide" link. A red rectangle highlights the input fields.

Enter your Wi-Fi Name and Password based on the specifications on the previous page.

The Password must be a minimum of 8 characters.

HOW TO CONNECT TO YOUR ROGERS MODEM

On Computer/ Laptop




A screenshot of a web browser window showing the Rogers Ignite captive portal. The browser's address bar displays "10.0.0.1/captiveportal.jst". The page has a dark blue background with the Rogers logo at the top. The main heading is "Confirm Wi-Fi Settings". Below this, a white box contains the following information:

Wi-Fi Name	RDU123
Wi-Fi Password	Rogers0636

At the bottom of the page, there are two buttons: "Previous Step" and "Next". The "Next" button is highlighted in blue.

On Smartphone



A screenshot of the Rogers Ignite captive portal on a smartphone. The status bar at the top shows the IP address "10.0.0.1". The page has a dark blue background with the Rogers logo at the top. The main heading is "Confirm Wi-Fi Settings". Below this, a white box contains the following information:

Wi-Fi Name	RDU123
Wi-Fi Password	Rogers0636

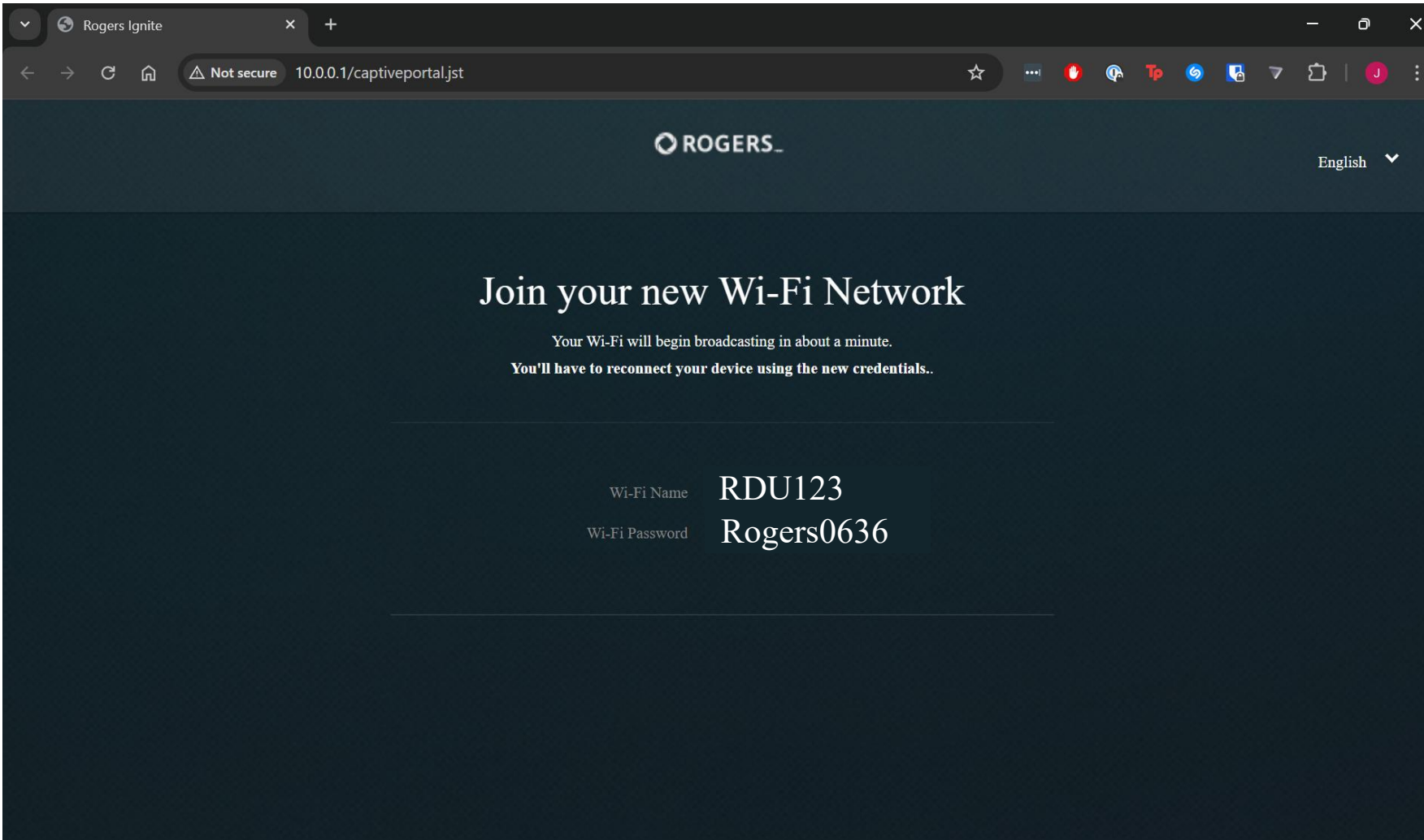
At the bottom of the page, there are two buttons: "Previous Step" and "Next". The "Next" button is highlighted in blue.

On the next setup page, confirm the Wi-Fi network name and password you just configured.

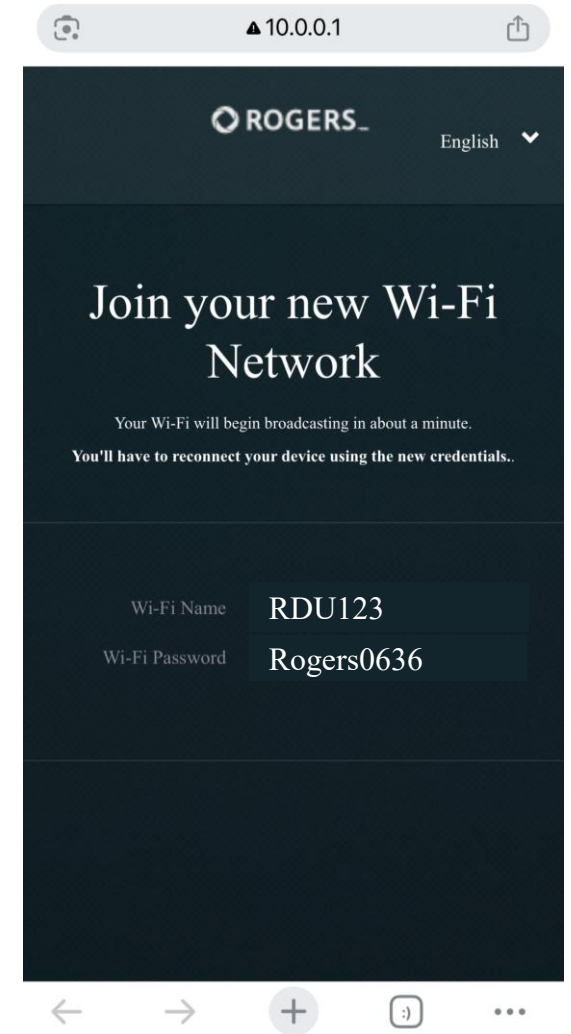
Click **Next**.

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On Computer/ Laptop



On Smartphone

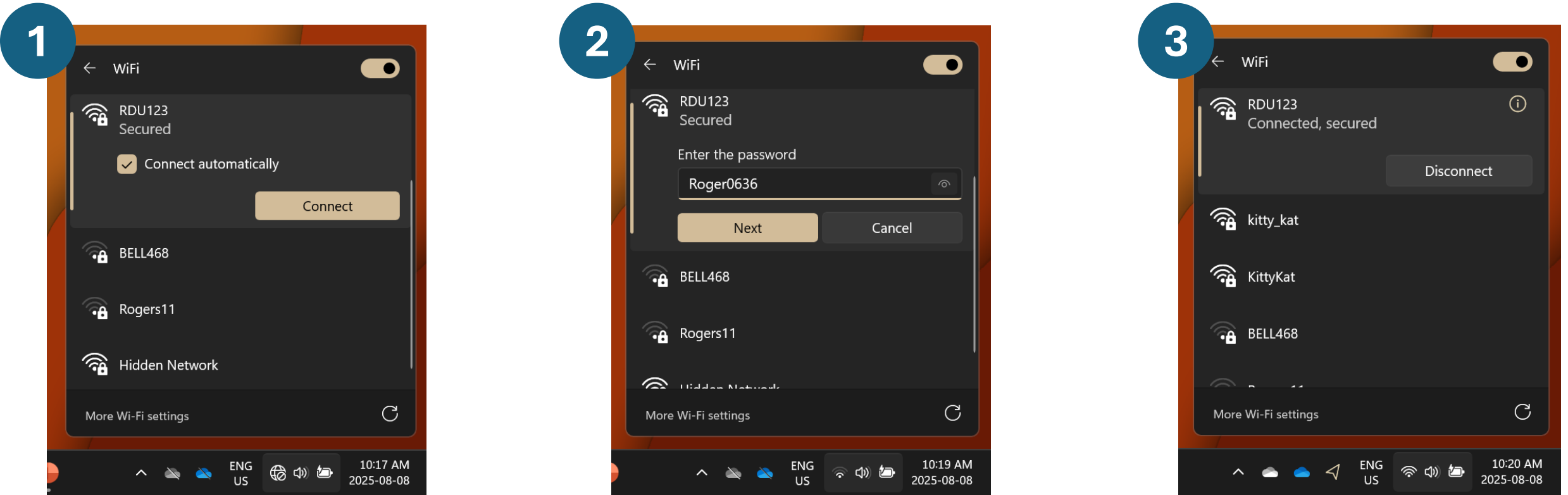


This confirmation message will appear on your screen.

Wait until the modem's light turns **solid white**—this indicates it's ready to connect to.

On your device's Wi-Fi list, find the new Wi-Fi network and connect to it.

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Follow the same steps for mobile/smartphone devices

Use the network name and password you just configured to connect to your Wi-Fi!

Reminder: If you set up the modem first, you are responsible for sharing the login/password with other residents in your unit.